



SCIENCE. SERVING PEOPLE.

Ref: SA2021-LDAESAM-01

Date: 15/09/2021

Dear Madam/Sir,

### SKC Service and Repair Training Policy

This letter serves as a confirmation that **Active Environmental Solutions** and **Air-Met Scientific Pty Ltd** are SKC authorised distributors in Australia, and are authorised to sell, service and repair products sold by SKC Asia, SKC Inc and SKC Ltd in the country.

Several models of SKC sampling pumps are UL listed and ATEX approved for intrinsic safety. It is hence our policy to note that, if any trained technician on SKC products leaves the employ of the SKC authorised distributor, SKC must be informed immediately, and their replacement must complete our training course within three months of being employed by the distributor. However please note that the technician cannot take the authorised service centre training with them if they leave the employ of the distributor, it is only valid whilst they are employed by the distributor.

SKC will only honour service and repair on our pumps that are performed by authorised trained distributors (**Active Environmental Solutions** and **Air-Met Scientific Pty Ltd**) in Australia, and not by external contractors.

Kindly contact us at [KB@skc-asia.com](mailto:KB@skc-asia.com) if you have any other questions on the above.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Ang Keng Been', written over a circular stamp or seal.

Dr.-Ing. Ang Keng Been EUR.ING.  
Executive Director  
SKC Asia