

AES have a dedicated team of manufacturer trained and certified Service Technicians. We offer extensive service capabilities across full maintenance, repairs, component replacements and calibration.

With service technicians based in VIC, NSW, QLD, and WA, we offer prompt and region-specific support to ensure minimal downtime for your unit. We understand time is critical in returning your equipment, so we offer an urgent turnaround option or calibration for gas detection monitors while you wait.

With our certified Service Technicians, you can rest assured that your equipment is in the safe hands of an authorised and experienced technician.



Equipment Range

Our Technicians are highly skilled and can service and calibrate most monitoring equipment, including air sampling pumps, portable and fixed gas monitors. Technicians are officially trained to work on SKC, MSA, Honeywell, RAE Systems, BW, GES and AccuTec, Cirrus Research PLC, and always use genuine manufacturer parts in their repairs.

Our skilled and knowledgeable team are not limited to these brands so please get in touch if you own any other type so we can discuss your requirements.

AES offer a range of equipment repairs and calibration across a broad scope of equipment and can support most brands of equipment. Our AES technician's expertise includes the following equipment categories;

Air Sampling Pumps

Portable Gas Monitors

Fixed Gas Monitors

AccuFIT9000 PRO respirator-fit tester
(Accutec authorised Service Centre)

Heat Stress Monitors

Noise Dosimeters and Sound Level Meters

Indoor Air Quality Monitors

Mercury Level Meters

AccuTec-IHS
Analytical Instrumentation

BW
Technologies
by Honeywell

Cirrus
Research plc

Honeywell

MSA
The Safety Company



RAE
SYSTEMS

AES SERVICE OFFER:

- Factory certified and trained technicians
- Regular maintenance for gas monitors and air sampling pumps
- Instrument repairs on most industry brands
- Genuine manufacturer spares and parts
- Pick up and drop off
- Quick turnaround*
- On-site service available
- Software and firmware upgrades

**Urgent turnaround option available*



Onsite Service

AES offers an on-site service facility allowing you to monitor requirements without missing a step and no downtime in production. Our qualified service technicians come to you in our fully equipped vans and perform your instrument calibration or repair at your premises.

Calibration certificates will be provided for traceability with all instrument calibrations and repairs.

Please contact the Service Department in your state using the online Service Request Form or print out a hard copy to send in with your instrument/s.



BOOK A SERVICE



Calibration Services

With AES you get more than just a calibration. We're proud to include a few added extras as standard when you send your units to us for their annual calibration, or mid-year check-up.

In addition, we will:

- Provide a free product assessment to make sure that the entire unit is working effectively
- Clean the monitors as much as possible both inside and out
- Perform a calibration to manufacturer standards and their recommended acceptable range regulations
- Check for firmware updates and programme to the latest version

WHAT'S INVOLVED IN A CALIBRATION?

After filling out a Service Request form and sending us your equipment, we will book in your job and issue you with a goods receipt via email.

We will then:

- Robustly inspect your unit to ensure its in full working order
- Carry out a bump test to check initial response
- Check age of sensors (if applicable)
- Replace filters if needed
- Clean entire unit inside and out
- Perform calibration to manufacturer specifications

- Generate a calibration certificate for your records
- Send you a quote for work for your approval

Every piece of equipment we sell also gets logged into our Service System so when the time comes to conduct a calibration, based on manufacturer recommendations, we will send you a reminder hopefully helping to alleviate some of your admin tasks.



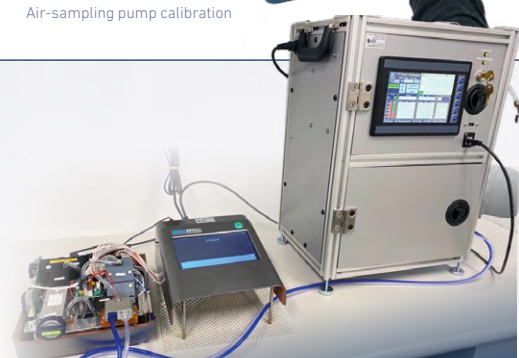
Air-sampling pump calibration

Respirator Fit-tester

AES can offer quick turnaround times on AccuFIT9000 PRO respirator fit-testing machines in under 5 days.

Please [download a specific AccuFIT9000 Service Request Form](#) from our website

AccuFIT9000
SERVICE FORM



We have a dedicated technical support service, designed to provide customers with faster, more efficient assistance for their products.



If you have any questions or would like to book in your equipment to our service department please email service@aesolutions.com.au or visit www.aesolutions.com.au/service

For Technical Support enquiries please email support@aesolutions.com.au

Head Office – Melbourne
2 Merchant Avenue
Thomastown VIC 3074 Australia
T: +61 3 9464 2300

NSW Office – Auburn
Unit 16, 191 Parramatta Road
Auburn NSW 2144 Australia
T: +61 2 9716 5966

WA Office – Malaga
Unit 6, 41 Holder Way
Malaga WA 6090 Australia
T: +61 8 9249 5663

QLD Office – Banyo
Unit 17, 23 Ashtan Place
Banyo QLD 4014 Australia
T: +61 7 3267 1433

